

# Ike Walkover

MUSIC & ENTERTAINMENT

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October 14, 2015

Dear Allan,

Words cannot express how thankful we are for the absolutely magical wedding celebration we enjoyed hosting at Crystal Plaza this past August. You and your amazingly courteous staff left no stone unturned, no detail unattended, and turned our wedding into a magical experience that everyone is still raving about.

Most of our guests have large families and live in neighborhoods with large families and consequently attend many weddings each year. These are the very people who were absolutely flabbergasted at the consistently courteous attention your staff paid to their every need and desire. By the end of the celebration, there was no question in our guests' minds that they had experienced a truly first-class celebration.

The personal attendants of the bride and groom were warm, friendly, courteous and ever vigilant to anticipate and fulfill at each moment the couple's every need. They truly intended, and succeeded, in making our son and his bride feel like royalty on their wedding day.

Nella is beyond description. She exuded an air of knowledge & capability about every detail. Nothing happened without her awareness and control, insuring that each staff member's efforts resulted in a seamless and flawless operation. She kept a constant eye on the families and guests to make sure their every experience was positive.

Our heartfelt thank you for keeping and exceeding every promise you made about elevating our wedding to an event our guests and we would never forget. From the amazing ice bar and ice carvings, to the gourmet appetizers, to the sumptuous meals, you gave us the royal treatment. And working with you and Nella prior to the event was also nothing short of a pleasure. We have, and shall always continue to recommend you and your staff and your magical venue to everyone. We wish you well-earned success in every future endeavor.

With sincere appreciation,

*Ike Walkover*  
*Gail Walkover*

Gail & Ike Walkover